

CALIFORNIA DEPARTMENT OF CHILD SUPPORT SERVICES

P.O. Box 419064, MS-30, Rancho Cordova, CA 95741-9064

February 5, 2001

CSSIN NO. 01-03

TO: ALL IV-D DIRECTORS
ALL DISTRICT ATTORNEYS
ALL COUNTY ADMINISTRATIVE OFFICERS

Reason for this Transmittal

- ☐ State Law or Regulation Change
- ☐ Federal Law or Regulation Change
- ☐ Court Order or Settlement Change
- ☐ Clarification requested by One or More Counties
- ☒ Initiated by DCSS

SUBJECT: INTERSTATE CASE PROCESSING IN PUERTO RICO

Puerto Rico has recently provided us with information that will facilitate the processing of interstate cases when Puerto Rico is either the responding or the initiating state.

Puerto Rico enacted a verbatim version of the Uniform Interstate Family Support Act (UIFSA) on December 20, 1997. They have made several important policy determinations with respect to their UIFSA implementation. They are as follows: (1) Interstate cases filed prior to adoption of UIFSA will be processed consistent with UIFSA provisions; (2) whenever Puerto Rico is the responding state, they prefer to be the site that issues the Controlling Order Determination; and (3) when Puerto Rico is the initiating State, they will not issue a binding Controlling Order Determination and instead will request that the responding state make said determination.

In addition, Puerto Rico has established an "interstate e-mail box" in order to facilitate interagency communications with respect to pending interstate actions. The address is **interstate.csepr@asume.prstar.net**. They request that e-mail communications be limited to the following types for an initial implementation phase: (1) answers to Transmittal #2 and #3 requests for additional non-document type information or remarks; (2) answers to status requests when Puerto Rico is the responding state; (3) communications related to genetic testing and assistance with teleconferences; and (4) case data updates and "action requested" reminders. You will need to identify the addressee (caseworker's name and location) at the beginning of the e-mail message.

Puerto Rico is also offering access to their automated voice response unit (VRU) which provides "Payment History" information on the last six payments made in a particular case. You must have the obligee's social security number and their case number. To use this service, call (787) 767-1500, enter "option 4" to continue in English, followed by "option 3" for department directory, followed by "option 1" for customer service, at which time the VRU will provide additional step-by-step instructions.

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All new interstate actions to Puerto Rico should be forwarded to their Interstate Central Registry at the following address:

Department of the Family
Administration for Child Support
Reciprocal Support Division
P. O. Box 9023349
San Juan, Puerto Rico 00902-3349

If you have any questions regarding this letter, please contact Linda English at (916) 464-5226.

Sincerely,

CURTIS HOWARD
Assistant Deputy Director
Child Support Services Division